



MCA FUNERAL HOME

Muslim Community Association

1755 Catherine Street, Santa Clara, CA 95050

funeral@mcabayarea.org | Phone (408) 727---7277 | (408) 608---4490 | Fax (408) 970---9561

License # FD2206

<http://www.mcabayarea.org/about---us/funeral---services>

Disclaimers and Notice to Consumers

Initial

Please read each disclaimer and initial

I have been provided with a General Price List and a Retail Casket Price List
I understand that certain items I may ask MCA Funeral Home to buy for me (i.e. newspaper notices) can be included on the statement provided by MCA Funeral Home. I will be charged for the service of buying these items.
I understand that unembalmed remains held longer than 24 hours must be refrigerated by law. (California Administrative Code, Section 1223 C)
There is no scientific or other evidence that any casket with a sealing device will preserve human remains. We do not guarantee any casket manufacture’s warranties.
I understand that a cemetery is a separate entity from MCA Funeral Home. I agree to hold MCA Funeral Home harmless from any liability resulting from negligence or any other act that may be committed by a cemetery.
I was given the opportunity to personally identify the remains of the decedent.
I understand that MCA Funeral Home does not charge a handling fee should I desire to provide my own casket or container. MCA Funeral Home. will not be responsible for any failure of a casket or alternative container provided by the family of the purchaser.
There is a fee for uncrating and disposing of crating material should 3rd party merchandise arrive to the funeral home in a container or crate.
I understand that MCA Funeral Home policy requires FULL payment prior to services being rendered; payment of Sales Tax and/or Cash Advance Items to be paid by cash or check.
Every funeral establishment shall present to the survivor of the deceased who is handling the funeral arrangements or the responsible party a copy of any preneed agreement which has been signed and paid for in full, or in part by, or on behalf of the deceased and is in possession of the funeral establishment. The copy may be presented in person, by certified mail, or by facsimile transmission, as agreed upon by the survivor of the deceased or the responsible party. A funeral establishment that knowingly fails to present a preneed agreement to the survivor of the deceased or the responsible party shall be liable for a civil fine equal to three times the cost of the preneed agreement, or one thousand dollars (\$1000.00) whichever is greater.
I hereby acknowledge that a copy of the Department of Consumer Affairs’ guide entitled ‘Consumer Guide to Cemetery and Funeral Purchases’ was provided for retention prior to the drafting of the funeral service contract.

For more information on funeral matters, contact:
California Department of Consumer Affairs
Cemetery and Funeral bureau
1625 North Market Blvd., Suite S-208
Sacramento, CA 95834
(916) 574-7870 www.dca.ca.gov/cemetery

I have read and understand this list of disclaimer and notice to consumers

Signed: _____ Date: _____